



## MALTA UNIVERSITY CONSULTING

### Residential & Day Care Work Course – 2019/2020 Module 1 - Introductory (30 hours)

**Introductory (Module 1) Fee: €300**

**Time: 5.00pm - 8.00pm**

**Venue:** The University Residence, Robert Mifsud Bonnici Street, Lija

**Lectures: October 2019: Tues 1; Thurs 3; Tues 8; Thurs 10; Tues 15; Thurs 17; Tues 22; Fri 25**  
**November 2019: Friday 1; Wednesday 6**

**This module will include 10 hands-on hours in a care work setting.**

**This module is Part 1 of the Award in Residential & Day Care Work accredited course.**

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**Aim and content of the module:** The following are the Aims and Content of this module:

- gain self-awareness, awareness of others and learn to understand personal and service user's needs
- review aspects of communication necessary in this context
- understand the importance of case management
- understand legal frameworks that impact this work
- understand, prevent and respond to medical emergencies and communicable
- understand ethical practice
- manage crisis situations
- work effectively in teams
- manage stress effectively

#### **Module Overview**

- **Introduction to Care Work:** The aim is to inform participants of the course content and the methodology for teaching this course; and to introduce the role of social care work
- **Personal Development and Needs:** The aim is to gain self-awareness, awareness of others and learn to understand personal and service users' needs
- **Communication- Listening and Responding Skills:** The aim is to review aspects of verbal and non-verbal communication which are critical to working with people receiving a caring service
- **Case Management:** the aim is to review different aspects of case management offering a background to case conferences, recording procedures and reviews
- **Introduction to Social Policy:** The aim is to study the background of some legal and policy implications related to the caring services
- **Principles of Social Care:** The aim is to inform participants of the content of this course and to introduce basic principles of social care.
- **Health and Safety:** The aim is to learn how to respond to emergencies (First Aid), to raise awareness of communicable diseases and precautionary measures
- **Values in Social Work:** The aim is to explore ethical issues and practical applications related to the caring sector
- **Crisis Intervention:** The aim is to study prevention and de-escalation of crisis situations
- **Teamwork:** The aim is to study the need for and some of the dynamics of working as members of a team