



## MALTA UNIVERSITY CONSULTING

# Internal Quality Auditing based on ISO9001:2008 Course (16 Hours) Thursday 5<sup>th</sup> July to Thursday 26 July 2012

July 5 (Thurs)      July 12 (Thurs)      July 19 (Thurs)      July 24 (Tues)      July 26 (Thurs)

Although we will do our utmost not to change these scheduled dates once course has started, kindly note these are subject to change

**Time:**              Between 1700hrs & 2015hrs  
**Venue:**             The University Residence, Robert Mifsud Bonnici Street, Lija

### AIM AND CONTENTS OF THE COURSE

Internal Auditing is the best tool for evaluating the effectiveness of your Quality Management System. Using untrained quality auditors is like making measurements with an out-of-calibration instrument. Get the most from your investment into your quality programme by using trained ISO auditors who understand the criteria and the methods.

This highly interactive training programme is designed for those people who require a sound understanding of the techniques and principles of Internal Quality Auditing based on ISO19011. It focuses delegates on the most important attributes of a modern and effective Quality Management System and helps them understand the role of the auditor in its development and continual improvement. It helps delegates understand ISO 9001:2008 standard and the 8 quality management principles.

Topics covered:

- ◆ Overview of ISO 9001:2008 standard
- ◆ Overview of ISO19011 standard
- ◆ Objectives of Internal Audits
- ◆ Role of Internal Auditors
- ◆ Effective Auditing techniques and good audit practice

### WHO SHOULD ATTEND?

This course is essential for those who will undertake Internal Quality Audits, or who will be required to plan, manage and implement internal audit programmes. Other people who find this course useful are team leaders and supervisors in quality-driven organisations who are looking to broaden their awareness of quality issues in order to understand how they can improve their overall contribution to the success of the business. The course does not require any past auditing or quality management experience.

### COURSE LECTURER

Ing Adrian Agius earned a bachelor's degree in Mechanical Engineering from the University of Malta in 1988. He was later engaged as Engineering Manager and thereafter as Quality Manager with various manufacturing companies. During this period he acquired IRCA certificate as Quality Lead Auditor based on ISO9001 and ISO/TS16949:2002 from UK. He served as a tutor for various quality related courses and personally attended various courses in leadership skills, team facilitation skills, Top Quality Management, business management skills, public speaking, internal auditing, safety management systems and aviation regulations. Recently, he was certified as Aviation Internal Auditor from IATA and took up posts of Quality Manager in local Aviation enterprises as well as aviation consultant with Aeronautica Malta in collaboration with the Joint Aviation Authorities Training Organisation (JAA TO)

### CERTIFICATE

Participants who attend at least 80% of the sessions will be awarded a Certificate of Attendance issued by Malta University Consulting Ltd

### COURSE FEE AND CONTACT

**€uro 180** - Cheques to be made payable to Malta University Consulting Ltd.      Registration Deadline: Monday 29<sup>th</sup> June 2012

For further information kindly contact:

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